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Summary of Interviews with Consumers and Instructors

Opinions and Attitudes of Consumers.

The majority of users of training evaluation reports view the reports as one of a number of factors to be considered in determining personnel decisions such as assignment, transfer, and promotion recommendation. Some consumers give as much or more weight to the comments and evaluations made by the instructors as they do to the report of academic achievements while others pay only slight attention to these remarks because of their "subjective" nature. Mone of the consumers, however, suggested the elimination of trait ratings and reports of observed behavior. They recognize the limitations of the basic courses as evaluative situations and are aware of the difficulties of making valid appraisals of personal characteristics in such settings. Few decisions, therefore, are made on the basis of training evaluation reports alons, but any information which is provided concerning the student's mental abilities, his behavior and his personality would be welcome. Supervisors in DD/A and DD/I offices, on the whole, expressed greater interest in the evaluation of professional skills as required in report writing and research, while DD/P supervisors placed greater relative stress upon the appraisal of personality characteristics.

In order to understand and interpret evaluation reports correctly, most consumers expressed a desire for more detailed information concerning course objectives, procedures, and opportunities for individual contact and observation. Precise meanings of grades and adjectival ratings and the establishing of norms would be desirable. Some degree of uniformity in the evaluative procedures and reports would also make for greater consistency in standards and in interpretation from course to course and from class to class.

Opinions and Attitudes of Instructional Staff.

Instructors and training officials were concerned about improving the quality of their evaluations. They expressed a desire for more precise information about the requirements of the consumers in order that they might make their evaluations and ratings more meaningful. They were also concerned, however, about being required to make judgments in which they had little confidence in situations where there were limited opportunities for observing students. For some courses, instructors felt that grading and rating the results of subject-matter tests was all that could be done, while in others some evaluation of skill and facility of performance and appraisal of personality characteristics could be made. In all areas, however, some professional assistance would be welcome, for example, on such problems as constructing tests, designing rating procedures, etc.

For the BIC(CS), which will be a lecture course, contact between instructor and student will be minimal. Academic grades based on objective tests

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will be reported and any unusually outstanding performance, either good or poor, will be noted. In addition, other unusual behavior on the part of a student will be commented upon. Plans for BIC(Sup) are still awaiting approval, but the training evaluation procedures will probably be similar to those for BIC(S). The BIC(I) provides some opportunities for contact between students and instructors. Therefore, in addition to academic ratings, some personality appraisal is considered feasible.



\underline{S} - \underline{E} - \underline{C} - \underline{R} - \underline{E} - \underline{T}

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preting evaluations, the amount of opportun This evaluation should not be used as a so furnish information on how well the stude incidental observations of interest are rep information. Unless otherwise stated, perfo or in relationship to performance of those regard to position, grade, or length of ser interpreting the report.	weeks duration in which there werestudents. In it is proposed to the consideration of individual students should be considered or even major basis for action. It is primarily intendent learned the subject matter or skills taught. Seconda forted. These have significance only as they are related to brance is evaluated in terms of standards set by the instrument of the course. The evaluation is with the latest of the Agency. These factors must be taken into account I: Identifying Information see and Inclusive Dates:	lered. ed to rily, other ctors thout
Date of Birth: E.O.D:	Grade or Rank: Days Absent:	
	E. Did you observe any incidents in which this student interfered with instruc- tional and classroom activities? F. Did you observe any outstanding trait or characteristic that you believe should be taken into account either in dealing with this person or in plan- ning his career? Do not answer 'yes' unless the person is well described by the trait. If 'yes' explain fully below.	es No
Over-all Academic Evaluation:	Section III: Knowledge Centile Standing 1 Instructor's Rating 2 Instructor's Rating 2	

Excellent, Superior.

S-E-C-R-E-T

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Section IV. Skills

Instru	ctor's Evalu			
Course In	struction	Incidental Observation	Associates' Evaluation	
Centile ¹ Standing	Rating	Rating	Centile ² Standing	
·				
		2.Based on:		
	Course In	Course Instruction	Centile Standing Rating Rating	

Section V. Attitudes and Personality Traits

Explanation: The distribution of scores for the class is shown for each trait or attitude rated, Red X's are for the instructors' ratings, black X's are for associates' ratings. The student's mark is circled.								
Trait or Attitude	RATING:	Failure	Poor	Satisfactory	Excellent	Superior		
		I. Adjusted						
Directions: In terms of all facto experience in Agency, grade, and your judgment of his performance	general area	of work, ind						
 He was inadequate in h He was barely adequate 	in his perfo	rmance and p	erformed	acceptably only				
in a limited range of 3. He performed acceptabl 4. He was a typically eff	y, but was ba	rely adequat	e in some	respects				
dependable manner 5. He performed at a high 6. He performed at an ext	level of com	petence						
surpassed 7. He performed at a leve	l of competen	ce that exce	lled all	other students				
who have taken this co	urse	· · · · · ·	• • • •					

Section VII. Comments

Report here general information, extenuating circumstances, or recommendations not included elsewhere in this report:

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